

## Software Service Options

### Option 1:

Add support in 1-year increments up to 5-years. Covers all system software and hardware, including upgrades, and unlimited remote service encounters.

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### Option 2:

End-of-life hardware can receive a bundled refresh and updated software with an annual support agreement from 2 – 5 years.

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### Option 3:

End-of-life hardware can opt for our SaaS (Solution as a Service) package with new hardware and updated software for a small installation fee and a five-year service agreement with quarterly payments.

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### Option 4:

Purchase support on an incident basis. Buy a single incident or a multiple incident bundle.